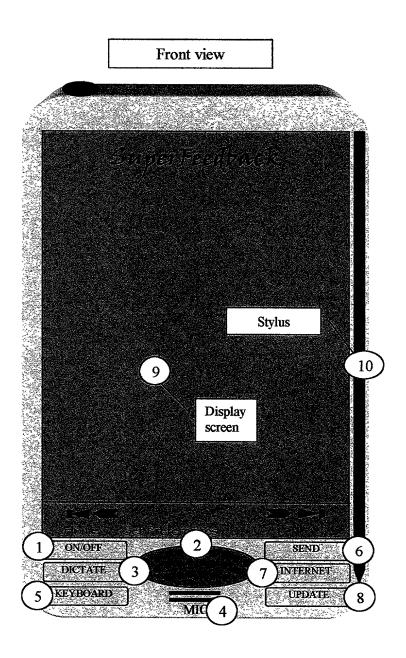
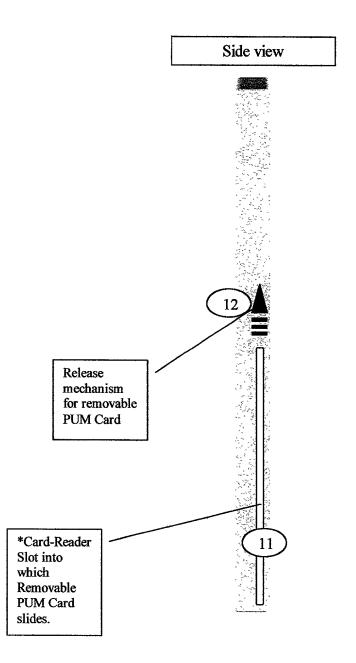
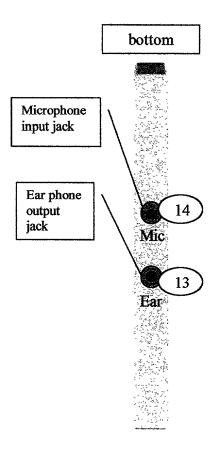
## FIGURE 1A



## FIGURE 1B



## FIGURE 1C



### FIGURE 1D

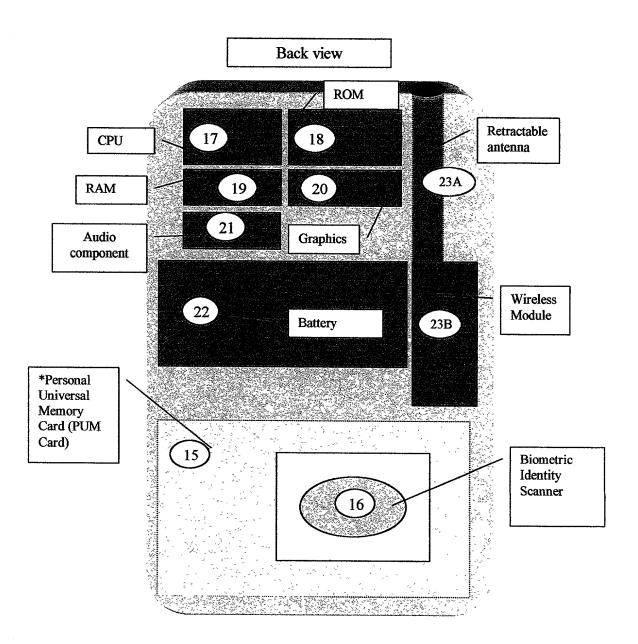


FIGURE 2
CONFIGURATION-DEPENDENT DOWNLOAD PROCESS 200

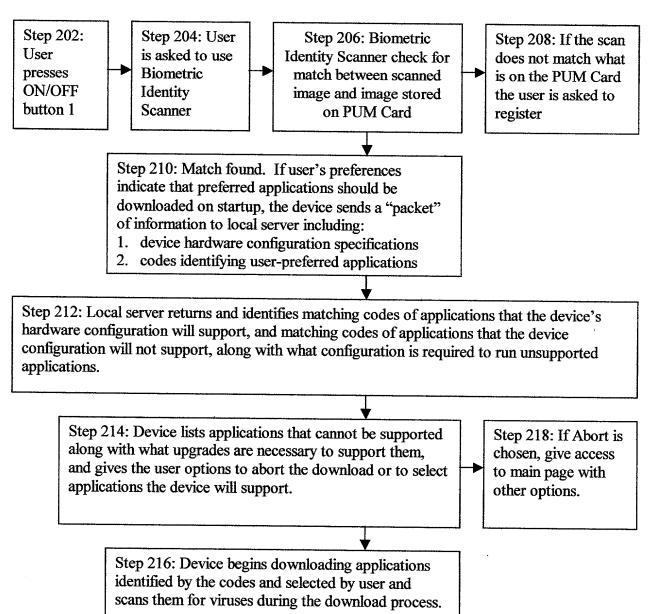
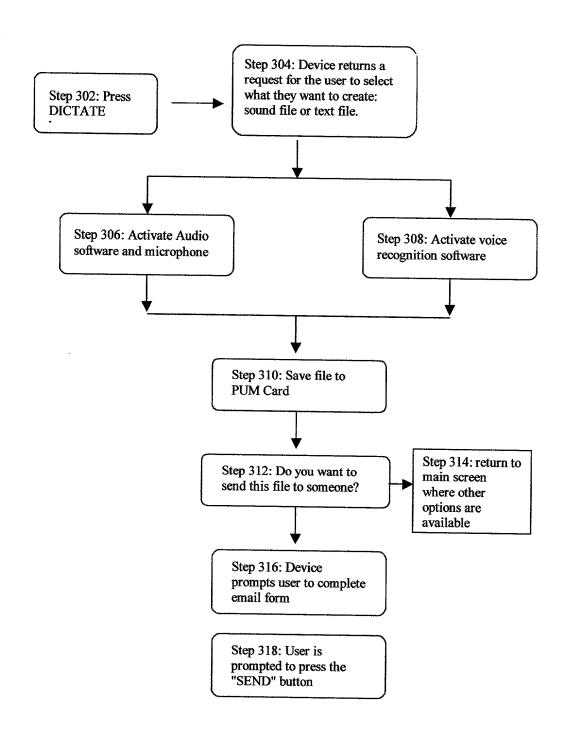


FIGURE 3
PROCESS 300 FOR VOICE INPUT

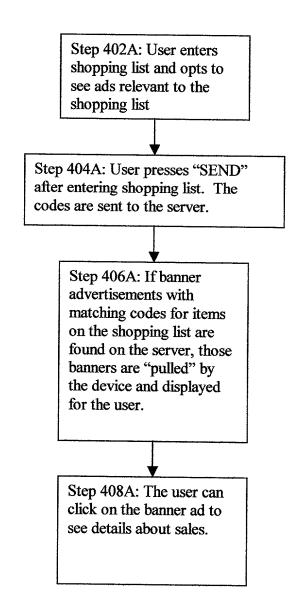


5

#### FIGURE 4A

# PRIVATE COMMUNICATION PROCESS 400A FOR "PULLING" INFORMATION

(Used for personalizing the shopping experience, for example.)

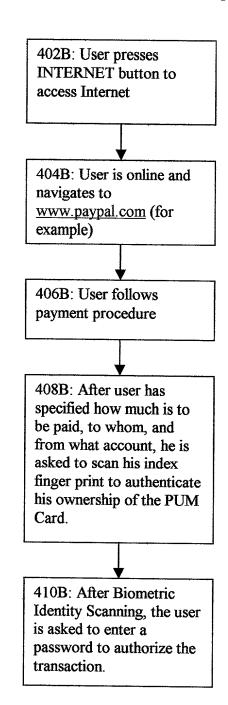


5

#### FIGURE 4B

# PRIVATE COMMUNICATION PROCESS 400B FOR "PUSHING" INFORMATION

(Used for paying a vendor, for example.)



# FIGURE 5 PROCESS 500 FOR UPDATING THE PUM CARD

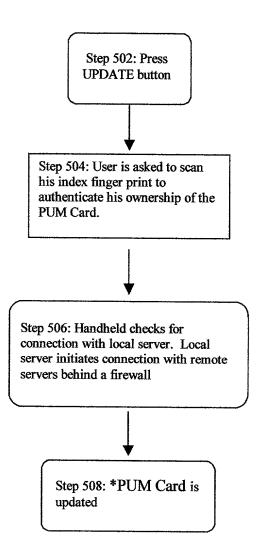
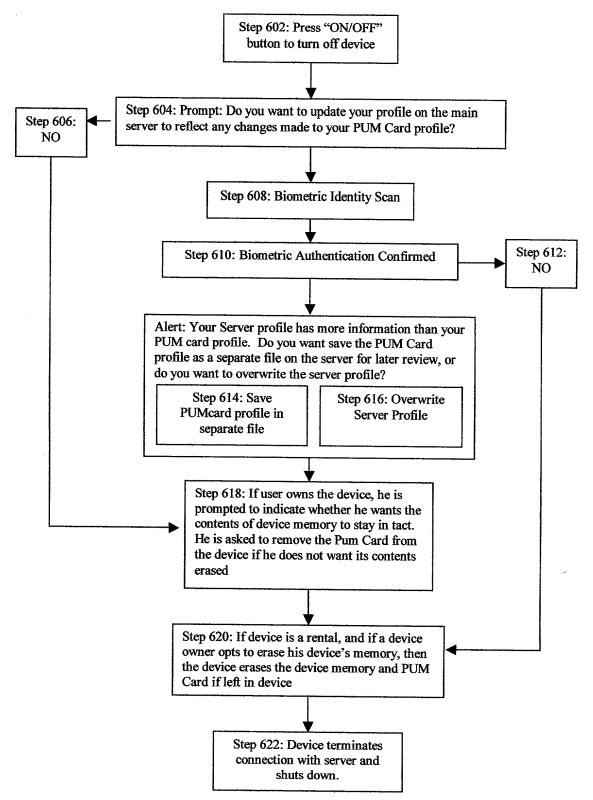


FIGURE 6
SMART-ERASE SHUTDOWN PROCESS 600



10

# FIGURE 7 PERSONAL UNIVERSAL MEMORY CARD (PUM Card)

### Front View

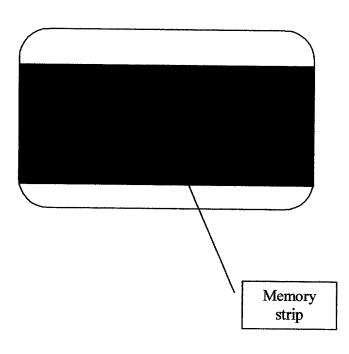
5

SuperFeedback PUM Card

458 786 958 335 153

Back View





# FIGURE 8 COMMUNICATION NETWORK 800

